Marleen Julien, Founder & CEO
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CAPABILITIES STATEMENT

Company Overview

Creole Solutions helps organizations reduce miscommunication and compliance risks by delivering high-stakes Haitian Creole translation, interpretation, and cultural advising services. Since 2015, we have supported corporations, government agencies, and institutions in achieving workforce safety, legal compliance, and effective HR communication, particularly with Haitian frontline employees.

Core Competencies

* **Compliance & HR Communication**
  Language solutions supporting legal, HR, and safety compliance across diverse workplaces.
* **Cultural and Linguistic Support**
  Culturally informed translation and interpretation services that enhance understanding and inclusion.
* **Workplace Readiness & Training**
  Custom training resources for employees and leaders to strengthen communication and performance.

Differentiators

* **Niche Expertise** 10+ years specializing in Haitian Creole and Haitian French
* **Compliance-Focused** – Expertise in OSHA, Title VI, and labor standards
* **Proven Capacity** – 10,000+ translation and interpretation requests annually

> "For nearly a decade, Creole Solutions has been a reliable and trusted partner... Their professionalism, responsiveness, and deep cultural insight make them an invaluable collaborator."
>
> ***Michel DeGraff, Director, MIT-Haiti Initiative***
>
> Massachusetts Institute of Technology

Past Performance

* **Major Social Media Platform**
  Localization for global Haitian user base (500,000+ words)
* **Land O'Frost**
  OSHA-compliant training and handbook translation for 50+ Haitian employees.
* **Mortenson Construction**
  Bilingual support for safety, HR, and investigations
* **John Knox Village**
  Provide translation, remote interpretation, and in-person interpretation for meetings.
* **Rich´s Ice Cream**
  Audiovisual training and live interpretation for plant staff
* **MIT, Harvard, UPenn, UMass, University of Chicago**
  Academic translation for research and outreach
* **Partners In Health**
  Translate training materials for community workers.

Past clients

Penn · Consulate General of Haiti Chicago · Rich's Ice Cream · UMass · The University of Chicago · Land O'Frost · Mortenson · Teach For All

Certifications

National Minority Supplier Development Council · SBA WOSB Certified · certified WBENC Women's Business Enterprise

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